

How to find low-cost health care in Windsor County

- 1. Read about the hospitals and health clinics and their financial assistance policies.**
 - **If you are looking at this online:** Click on the blue links to learn more.
 - **If you are looking at this on paper:** Call the hospital or health clinic and ask them to mail you the plain language summary of their financial assistance policy and an application.
- 2. Call the hospital or health clinic if you have questions.**
 - Example: Are you accepting new patients?
 - Example: Do you think I might qualify for financial assistance? (Be ready to tell them your income and household size.)
- 3. Fill out an application and send it to the hospital or health clinic.**

Download the application for the hospital or clinic by clicking on the **“Apply”** link. If you do not have a printer, call the hospital or clinic. Ask them to mail you a paper copy. Or call the Office of the Health Care Advocate for help at **1-800-917-7787**.

Gifford Health Care Network

These health centers in Windsor County are part of the Gifford Health Care network. You can apply for financial help for their services.

Hospital / Clinic	Service Area	Services
Bethel Health Center Bethel, VT 802-234-9913		Primary care
Rochester Health Center Rochester, VT 802-767-3704		Primary care

Eligibility: You may qualify for financial help at the primary care offices if your income is under [200% of the Federal Poverty Level \(FPL\)](#).

Information / Application: [Learn more](#) and [apply](#)

- Note: This application is for financial help at the offices (above). It is also for Gifford Medical Center, a hospital in Orange County.

Questions? Call 802-728-2323 or e-mail FinancialAssistance@giffordhealthcare.org

Good Neighbor Health Clinic

You can apply for financial help here.

Hospital / Clinic	Service Area	Services
Good Neighbor Health Clinic White River Junction, VT 802-295-1868	Serves adults only (ages 18+) living within 30 miles of White River Junction Note: Does not accept Medicaid patients	Primary and preventive care, mental health, some specialty clinics, and dental care

Eligibility: There is no income limit.

Information / Application: [Learn more](#) and [apply](#)

Questions? Call 802-295-1868

Grace Cottage Hospital Network

The hospital and this office are located in Windham County, but residents of **Chester and Springfield** can apply for financial help.

Hospital / Clinic	Service Area	Services
Grace Cottage Hospital Townshend, VT 802-365-7357	Financial help for residents of Chester and Springfield*	Hospital: primary care, specialty care, laboratory services, emergency room, and more
Grace Cottage Family Health Townshend, VT 802-365-4331	Financial help for residents of Chester and Springfield*	Primary care

***Note:** Financial help for **non-urgent services** is limited to residents of Windham County, as well as a few towns in Windsor and Bennington counties. There is no residency requirement to get financial help for **emergency services** – you can live anywhere in Vermont.

Eligibility: You may qualify if your income is under [350% of the Federal Poverty Level \(FPL\)](#).

Information / Application: [Learn more](#) and [apply](#)

Questions? Contact the patient account specialist at 802-365-3770 or jsmith@gracecottage.org

Mt. Ascutney Hospital and Health Center Network

The hospital and these health centers in Windsor County are part of the Mt. Ascutney Hospital and Health Center network. You can apply for financial help for their services.

Hospital / Clinic	Service Area	Services
Mt. Ascutney Hospital and Health Center Windsor, VT 802-674-6711	Serves residents who live within 50 miles of Mt. Ascutney Hospital (Windsor, VT)	Hospital: primary care, specialty care, laboratory services, emergency room, and more
Ottauquechee Health Center Woodstock, VT 802-457-3030	Serves residents who live within 50 miles of Mt. Ascutney Hospital (Windsor, VT)	Primary care, specialty care, psychiatry, and more

Eligibility: You may qualify if your income is under [325% of the Federal Poverty Level \(FPL\)](#).

Resources: The hospital may look at your resources if they are over a certain amount. For example: cash, money in savings and checking accounts, second homes, etc.

Information / Application: [Learn more](#) and [apply](#)

Questions? Contact a financial counselor at 802-674-7471

Note: For additional information about financial help for health care services in the region, please contact Mt. Ascutney Health Connections at 802-674-7213.

North Star Health Network

These health centers in Windsor County are part of the North Star Health network. You can apply for financial help for their services.

Hospital / Clinic	Service Area	Services
Ludlow Health Center Ludlow, VT 802-228-8867	★ Open to all Vermont residents	Primary care, behavioral health, and more
Springfield Health Center Springfield, VT 802-886-8900	★ Open to all Vermont residents	Primary care, behavioral health, and more

Eligibility: You may qualify if your income is under [200% of the Federal Poverty Level \(FPL\)](#).

Information / Application: [Learn more](#) and [apply](#)

Questions? Contact Valley Health Connections for help at 802-885-1616

Planned Parenthood of Northern New England

You can apply for a sliding scale discount (financial help) at this location.

Hospital / Clinic	Service Area	Services
White River Junction Health Center White River Junction, VT 802-281-6056	★ Open to all	Sexual health and wellness, gender affirming care, limited primary care services, and telehealth

Eligibility: You may qualify if your income is under [500% of the Federal Poverty Level \(FPL\)](#).

Information / Application: There is no application for the sliding scale discount.

Questions? Call the general call center at 1-866-476-1321

Springfield Hospital Network

You can apply for financial help here.

Hospital / Clinic	Service Area	Services
Springfield Hospital Springfield, VT 802-885-2151	★ Open to all Vermont residents	Hospital: specialty care, laboratory services, emergency room, and more *Note: primary care is offered through their partner, North Star Health network (listed above).

Eligibility

- **Income:** You may qualify if your income is under [300% of the Federal Poverty Level \(FPL\)](#).
- **Resources:** The hospital may also look at your resources if they are over \$10,000. For example: cash, money in savings and checking accounts, second homes, etc.

Information / Application: [Learn more](#) and [apply](#)

Questions? Contact Valley Health Connections for help at 802-885-1616