

HOW TO GET HELP

- Get information and resources about your legal problem and ask for help at <https://vtlawhelp.org>
- Call our legal helpline, managed by our partner, Legal Services Vermont, at: 1-800-889-2047



Burlington | Montpelier | Rutland
Springfield | St. Johnsbury

NEED AN INTERPRETER?

احصل على مساعدتنا بلغتك بالاتصال على
1-800-889-2047
اخبرنا باسمك ورقم هاتفك ثم انطق العربية.

Reciba nuestra ayuda en su idioma. Llame al 1-800-889-2047. Díganos su nombre y número de teléfono. Diga español.

သင့်ဘာသာစကားဖြင့် ကျွန်ုပ်တို့ထံမှ အကူအညီရယူရပါ။ 1.800.889.2047 ကိုခေါ်ဆိုပါ။ သင့်နာမည်နှင့် ဖုန်းနံပါတ်တို့ကို ပြောပါ။ မြန်မာ(ဗမာ) ကိုပြောဆိုပါ။

Obtenez de l'aide de nous dans votre langue. Appelez 1.800.889.2047. Dites-nous votre nom et votre numéro de téléphone. Dites français.

हामीबाट आफ्नै भाषामा सहयोग प्राप्त गर्नुहोस्। 1.800.889.2047 मा कल गर्नुहोस्। हामीलाई तपाईंको नाम र फोन नम्बर भन्नुहोस्। भाषा नेपाली भन्नुहोस्।

Caawimo nooga hel anaga luqaddaada. Soo wac 1-800-889-2047. Noo sheeg magacaaga iyo lambarka talefoonka. Dheh Soomaali. Equis quamenisi doloreperit dolut. Tem restiis as simagni occus.

Pata usaidizi kutoka kwetu kwa lugha yako. Piga simu nambari 1-800-889-2047. Tuambie jina na nambari yako ya simu. Sema Kiswahili

Để nhận sự trợ giúp của chúng tôi bằng ngôn ngữ của quý vị. Gọi số 1-800-889-2047. Vui lòng cho chúng tôi biết tên và số điện thoại của quý vị. Vui lòng nói "Tiếng Việt".



WORKING TOGETHER FOR JUSTICE



CLIENT ASSISTANCE PROGRAM (CAP)

Free legal help for Vermonters with disabilities

<https://vtlawhelp.org> | 1-800-889-2047

WHO WE ARE

Vermont Legal Aid is a statewide, non-profit law firm with a social justice mission. We provide free legal services to Vermonters facing civil legal problems that threaten their rights and well-being.

The **Client Assistance Program (CAP)** advocates for and protects the rights of individuals with disabilities who apply for or receive employment-related rehabilitation services from these agencies and programs funded under the Rehabilitation Act:

- Division of Vocational Rehabilitation (VR)
- Vermont Center for Independent Living
- Division for the Blind and Visually Impaired
- Vermont Association for the Blind and Visually Impaired
- Vermont Association for Business, Industry and Rehabilitation
- School-to-Work Transition Services

CAP is a federally funded program.

Congress passed the Rehabilitation Act to help people with disabilities get good jobs and be independent, self-sufficient, and part of their communities. Congress also funded the Client Assistance Program to help people get the employment-related rehabilitation services they need.

HOW WE HELP

CAP helps individuals understand their rights and get access to services. We:

- Inform you about the services and benefits available under the Rehabilitation Act and Title I of the Americans with Disabilities Act
- Advocate for you to get the services you need
- Investigate complaints about services
- Help you resolve problems with your counselor or agency
- Help you appeal agency decisions
- Challenge system-wide problems that make it hard for you and others to access services
- Advise agencies on changes to policies and procedures that will result in improved services

"[CAP] set up meetings, phone calls and step by step explained the process clearly. [CAP] salvaged my relationship with Voc Rehab and set me on a better path to recovery and to start a positive journey to move forward."

- VLA Client

WHO WE HELP

CAP helps people who:

- Were turned down for VR services
- Think the process is taking too long
- Are having trouble with their VR counselor
- Aren't getting the employment-related services they need
- Had their VR case closed without their consent
- Are students with disabilities who are not getting needed VR services



Any information you give CAP is private. We only release your information if you tell us in writing we can. We will not contact agencies for you without your consent.